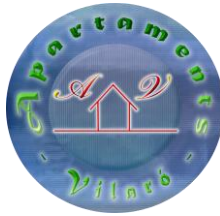


Establishment rules:

- **Important:** You have to pay the total amount in the moment when you arrive.
- **Important:** The arrival day, the apartment could take up since then 16h00 (there is the possibility to enter before this hour in the apartment, consult in advance at reception). The reception timetable is 8h30 to 20h30.
- **Important:** You must show all adult (from 16 year old) Passports or Identity Cards at the moment of check-in.
- **Important:** The departure day, the apartment will have to be left at 10h30: the apartment must be unoccupied and the keys handed over to reception at the mentioned time. If you want go out later, you have to pay an extra (contact with us for more information) and if the apartment is available the next night (Check the availability at the moment when you arrive).
- Breakfast is served in the bar zone/ reception, annexed to this building. This service is not included in the price of the apartment, and it has to be paid in the same moment. Breakfast time is: from 8h30 to 10h30.
- The apartment is delivered with a roll of toilet paper of replacement, and another which is already placed in rolls holder. After, if you need more you have to pay for every roll of toilet paper extra. Any other extras that are requested at reception have a supplement (ask for information in reception).
- You have a 24h service (only for urgency), accessible during the night through our telephone/WhatsApp (+376 850 225).
- No refunds are made in case of cancellation of booking. In case you cannot come in initially booked dates, the property offers guests a change of dates, requesting the date change with a minimum notice of 60 days before the date of arrival. Otherwise, no change of dates can be requested.



Internal rules of the apartment:

- You can change towels and sheets before the entire week paying an extra.
- We accept pets in the apartment, they carry additional costs (contact with us for more information). Whenever, animals can't stay alone inside the apartment. (We accept maximum 2 pets per apartment).
- You have to do the clean of the apartment during your stay, there are cleaning tools in the apartment. In both sides of the main building (where there is reception) you can find the trash bin to throw trash.
- The client commits to preserve and keep the apartment in good conditions.
- Some of these rules are restricted due to COVID-19.

Rules of behaviour:

- We pray seriously our guests to respect the other clients repose time between 23h00 to 8h00. Don't make noise either inside or outside the apartment.
- You can't do parties or meetings in the apartment that trouble the other customers.
- In case of constant complains of the other guest by excessive noise or bad behaviour by an apartment's client, pet, or any other guest, the property reserves the right to ask you to leave the apartment, without any refund.
- Booking's confirmation by the customer implies the acceptance of these rules.